

MVP Client Website: Features & Benefits



Client Website Menu

MVP provides a client website that can be used to view, modify or create purchase orders, review claim status, view amendments, request equipment coverage modifications, request quotes for new equipment coverage, and view real-time reports. The interactive elements are available to those clients who choose to utilize the convenient online capabilities; however, use is not required.

MVP will provide as many web logins as required by the client. Web login accounts can have unlimited access to all data and website features or they can have customized limitations. These limitations can be defined by website functionality and/or department data.

Purchase Orders

MVP provides an option for the client to create purchase orders (PO) online. When equipment needs to be repaired or have maintenance performed, user may generate a purchase order and obtain a PO number to give to the service provider of choice.

Department: Radiology
 Equipment ID: 5~GE Medical~R/F Radiology System Digital~DefiniumXRd~234675RF15~85502~
 Equipment MFG: GE Medical Equipment Model: DefiniumXRd
 Equipment Description: R/F Radiology System Equipment Serial: 234675RF15
 Asset Number: 85502 Site ID:
 Service Vendor: GE Medical
 Type of Service: Repair
 Requestor's First Name: Linda
 Requestor's Last Name: Renfrow
 Date/Time Service Requested: 5/17/2011 10:22:46
 Date/Time Service Resolved: (Use format 01/31/2009 1:00 PM)
 P.O. Amount: 0 (Enter Number Only; Do Not Use \$ or Comma)
 Comments: Won't start
 (Please describe the type of service. For example: "Quarterly PM" or "Printer Not W.
 Status: Open
 Cancel PO
 Upload Attachment:

At left: Purchase Order generation screen

Below: System generated PO number

PURCHASE ORDER HAS BEEN SUBMITTED AND YOUR PO NUMBER IS: MVP000025

Print

Close

New PO Number

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Claims

The **Claims** module provides an option to search and view claims, as well as check claim status and details.

CLAIM DETAIL	
EQUIPMENT	
EquipmentID: 1	Description: CT Scanner
Manufacturer: GE Medical	Serial: 12345CT023
Model: LightSpeedVCT	
CLAIM	
Claim Number: 23	P.O. Number:
Invoice Number: 345670	Vendor: GE Medical Systems
FSR Number: 345969	FSR Date: 1/18/2011 12:00:00 AM
Claim Type: CM	Claim Code: AP
Problem: scan error	
Solution: Found a worn cable in back of gantry. Repaired cable. System is fully operational.	
Total Labor Cost: \$700.00	Total Travel Cost: \$400.00
Parts Cost: \$163.00	Freight: \$0.00
Total Claimed: \$1,263.00	Tax: \$0.00
Adj. Code 1:	Adj. Amount 1: \$0.00
Adj. Code 2:	Adj. Amount 2: \$0.00
Total Adj. Amt: \$0.00	Total Apprvd. Amt: \$1,263.00
Check Number:	
Print	Back



This amendment changes your contract. Please read it carefully.

Sample Health System

Account# Sample Contract

Contract Period 07/01/2010 thru 07/01/2011

CHANGES

Add serial numbers to id #11, #12, #13

EFFECTIVE:
08/30/2010

CONTRACT COST CHANGED BY:	\$0.00
DEDUCTIBLE CHANGED BY:	\$0.00
LIMIT OF LIABILITY CHANGED BY:	\$0.00

NEW TOTALS:

CONTRACT COST:	\$75,482.02
DEDUCTIBLE:	\$254,724.14
LIMIT OF LIABILITY:	\$3,835,215.00

TOTAL AMOUNT DUE:	\$0.00
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Amendments

The **Amendment List** contains all amendments to the MVP Agreement with regards to equipment coverage changes, such as adding or changing equipment. This is an easy way for the client to track equipment coverage changes.

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Equipment Changes

As an option, the client is given the ability of requesting changes to the equipment schedule or request a quote for equipment to be added to the program. When submitted, an e-mail is sent to the Account Executive and to the requestor. If the client chooses not to utilize this feature, they may e-mail or fax the Account Executive directly with their requests.

Request Quote – This option is used to request a quote for equipment a client wants added to their MVP Agreement.

Request a quote for equipment you want added to your contract. Please enter as much information as possible. At a minimum, MVP requires the MFG, Description, and Model Number of equipment to be quoted.

Quote Requested By: (Please enter your name)

Email Address: (The quote will be emailed to this address)

Select your MVP Account Executive: Don't Know/Any

MFG:

Description:

Model Number: Serial Number:

Asset Number: Location/Department:

Currently Covered by Service Agreement?: Yes No

Purchase Price \$: PM Frequency:

(You can leave this field blank for industry standard PMS)

Include Optional/Glassware Coverage? Yes No

Attachment: Browse... Attach a copy of the equipment service contract, if applicable. Only one file can be attached to each quote request.

Comments:

Change Contract Equipment – This option is used to request changes to equipment on a client's MVP Agreement, such as changing the Department, Asset Number, Serial Number, PM Frequency, etc.

Request a change to Contract equipment.

Change Requested By: (Please enter your name)

Email Address: (Enter your email address)

Select your MVP Account Executive: Don't Know/Any

Department: -Please Select Department-

Equipment ID:

Details of Change Request – Please include what type of information you want changed (Department, Asset Number, Serial Number, PM Frequency, etc.) and the new/changed information.

Delete Equipment Coverage – This option is used to request the removal of equipment coverage from a client's MVP Agreement.

Delete (end-date) equipment coverage from your Contract.

Equipment Delete Requested By: (Please enter your name)

Email Address: (Enter your email address)

Select your MVP Account Executive: Don't Know/Any

Department: -Please Select Department-

Equipment ID:

Delete Date (cannot be earlier than today's date): (Use format 01/31/2009)

Comments:

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Reports

Website **Reports** allows a client to view, print or export their **MVP** Program Reports. Here are descriptions of some of the report options available.

Reports Descriptions

- **Loss Run** — allows the client to see exactly what they have spent to the penny on every repair event. This includes repair history by facility, department, and individual equipment, broken down by parts, labor,

 Sample Health System Loss Run Report																		
Contract: Sample Contract 07/01/2010 to 07/01/2012															10/24/2011			
Location: Sample Clinic																		
Department: Sample Clinic																		
Equip ID	Mfg		Description				Model	Serial	Asset	# of PMs	Start Date	Delete Date						
13	GE Medical		X-Ray Unit Mobile				AMX4	346711		1	08/12/10							
Claim ID	FSR #	FSR Date	Invoice #	Claim Description	Claim Type	Claim Code	Labor Cost	Travel Cost	Parts Cost	Freight	Tax	Amount Claimed	1st Adjust Code	1st Adjust Amount	2nd Adjust Code	2nd Adjust Amount	Total Adjust Amount	Approved Amount
8		08/31/10			PM	OC	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$0.00
Equipment Totals:							\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00					\$0.00	\$0.00
												Sample Clinic: Department Totals		\$0.00		\$0.00	\$0.00	
												Sample Clinic: Location Totals		\$0.00		\$0.00	\$0.00	
Location: Sample Hospital																		
Department: CT																		

- **Loss History Summary** – a high level report that shows real-time claim totals, such as approved claims, open claims, adjustments, etc.
- **PM Schedule** – this report shows how many PMs have been performed on all covered equipment and when the next PM is due.
- **Equipment Schedule** – a list of all equipment covered by the **MVP** Agreement.
- **Incomplete Claims** – a list of all open claims that shows what information is required to complete each claim.
- **Invoice Report** – a list of claims grouped by vendor that shows invoice details and totals.

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